The following optional question will keep us up to date with our future services and amenities. Your response will greatly influence our future plans.

What additional services or amenities would you recommend that the Marine Bureau provide for customers?

_____

_____

_____

_____

Phil T. Hester, Director
Long Beach Parks, Recreation and Marine
(562) 570-3170

Mark Sandoval
Manager of Marinas and Beaches
Marine Bureau
(562) 570-3241

David Kinley
Harbormaster
Alamitos Bay Marina
(562) 570-3215

Laurie Little
Harbormaster
Shoreline Marina
(562) 570-4950

Joe Pitisi
Harbormaster
Rainbow Harbor & Marina
(562) 570-8636

Phone/Fax Numbers

Shoreline Marina, 450 E. Shoreline Drive
(562) 570-4950 • Fax: (562) 570-1799
Alamitos Bay Marina, 205 Marina Drive
(562) 570-3215 • Fax: (562) 570-3247
Rainbow Harbor, 200 B. Aquarium Way
(562) 570-8636 • Fax: (562) 570-8640

Launch Ramps

Claremont, 5300 E. Ocean
Davies, 6201 E. Second St.
Granada, 1 S. Granada
Marine Stadium, 5255 Paoli Way
South Shore, 590 Queensway Dr.

LONG BEACH
PARKS • RECREATION • MARINE

An equal opportunity services provider

This information is available in an alternative format by request to Jane Grobaty at 570-3232

www. ci.long-beach.ca.us/lbmarinas/index.htm

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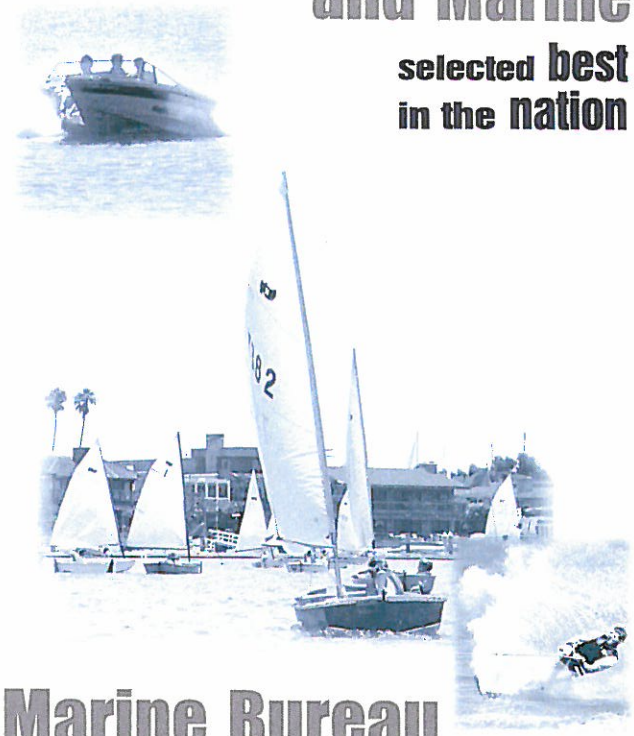

Marine Bureau Customer Comment Card

Long Beach Parks, Recreation and Marine
2760 Studebaker Road
Long Beach, CA 90815

(562) 570-3100

Dear Customer,

The Marine Bureau's primary mission is to advance the health and happiness of customers through courteous, efficient, and affordable service, and the provision of a safe, clean and secure marine and beach environment.

We request your thoughts in order to allow our staff to provide our customers the highest level of service and facilities.

Thank you for your assistance by mailing this comment form directly to me.

Phil T. Hester, Director
Long Beach Parks, Recreation and Marine

My comments concern the following marina or water area:

- ❑ Bathrooms
- ❑ Maintenance
- ❑ Management
- ❑ Office staff
- ❑ Special events
- ❑ Launch ramps
- ❑ Parking
- ❑ Marine Patrol
- ❑ Rescue Boat Operators
- ❑ Rules & Policies
- ❑ Gate/bathroom keys
- ❑ Other

My comment is:

- ❑ Question
- ❑ Complaint
- ❑ Suggestion
- ❑ Compliment
- ❑ Incident

Date of visit: _____

Time of visit: _____

Specific location: _____

I am/was a marina permittee or agent at:

- ❑ Alamitos Bay Marina
- ❑ Rainbow Harbor/Marina
- ❑ Long Beach Shoreline Marina
- ❑ Launch ramps, specifiy location: _____

_____

Type of vessel: ❑ Power ❑ Sail

Length of vessel: _____ Feet (LOA)

Are you a marina liveaboard? ❑ Yes ❑ No

If yes, how many years have you been a liveaboard in the marina? _____ years

My comment/concern/suggestion is:

_____

_____

_____

_____

How did you hear about our facility?

_____

_____

_____

_____

Do you wish follow up for your comments/concerns? ❑ Yes ❑ No

Would you prefer: ❑ written response ❑ telephone call

If yes, please provide the following:

Name: _____

Address: _____

_____

_____

Work phone: _____

Home phone: _____

E-mail address: _____