

CITY OF
LONG BEACHECONOMIC
DEVELOPMENTWORKER
RESOURCESAPPLYING FOR
UNEMPLOYMENT
INSURANCE

APPLY ONLINE FOR UNEMPLOYMENT INSURANCE (UI)

(If you already have a Benefit Programs Online login, you may skip this step.)

- Visit www.edd.ca.gov/BPO and select Register.
- Provide a personal email address used only by you and create a password.
- Choose a personal image and caption. Select and answer four security questions.
- Complete your registration within 48 hours by following the unique link sent via email.

Important: Check your junk/spam folder if you don't see this message in your inbox.

You can file a new claim using UI Online during the times listed below:

Monday, 4 a.m. to 10 p.m.

Tuesday - Friday, 2 a.m. to 10 p.m.

Saturday, 2 a.m. to 8 p.m.

Sunday, 5 a.m. to 8:30 p.m.

Once you've filed your claim, you can access UI Online any time to view and manage your claim

Access www.edd.ca.gov/unemployment/

- File or reopen a claim.
- Certify for benefits and get paid faster.
- Get your latest claim and payment information.
- Receive important notifications such as reminders to certify for benefits.
- View in-person and phone appointments.
- Submit questions.
- And more! UI Online MobileSM is available for smartphone and tablet users.

File your UI Claim Log in to Benefit Programs Online and select UI Online to get started:

- Select File a Claim.
- Read the UI Claim Filing Instructions. Select Next to continue.
- Provide your general information, last employer information, and employment history.
- Review the information you provided on the Summary Page and then select Submit.

