

UNCLAIMED MONEY FAQ

1. Where can I go to find out if I have unclaimed money the City is holding for me?

A: Go to the City of Long Beach website and search for “Unclaimed Money”.

2. If I find my name listed, what are the next steps?

A: Complete and submit an original signed Claim Form, with proper proof of identification and documentation that validate your claim.

3. Where do I get a claim form?

A: Claim Form and filing instructions can be downloaded from the City’s Unclaimed Money website.

4. Is there a deadline to file my claim?

A: The claim must be filed within 45 days of the City’s first publication notice.

5. Can I drop the claim form at any City offices?

A: Claim form must be mailed to the City Treasurer’s office on the 6th floor of City Hall located at 411 West Ocean Blvd., Long Beach, CA 90802.

6. Why do I have to provide prior addresses?

A: It will help the City to identify you as the rightful owner and validate your claim application.

7. How long does it take to process a claim?

A: It can take up to 90 days from the date a claim is received.

8. Can I file a claim for someone who is not a relative?

A: Yes, under certain conditions. If you are an Administrator or Executor of a deceased person estate you can file a claim on behalf of the claimant. You must provide proof of your legal rights to file claim for the individual.

9. Can I file a claim for a relative?

A: Yes, if the relative is a dependent or you have legal rights to represent the relative. You must provide proof of your legal rights to file claim for the individual.

10. Can I file a claim for a business?

A: Yes, if you are the legal owner of the business or have authority to act on behalf of the business. You must provide proof of such legal rights.

11. Can I file a claim for my spouse?

A: No, except in the case where you have legal authority to act on his or her behalf. You must provide proof of your legal rights to file claim for the individual.

12. Will I be notified if my Claim is approved?

A: No. Generally, if your claim is approved you will receive a refund check within 90 days at the latest address provided on your claim form. Notification will be issued only for denied claims.

13. What if my claim is denied?

A: If your claim is denied, you will receive a letter explaining why it was denied and what are the next steps to continue pursuing your claim.

14. Does it take longer to receive payment on larger claim amount?

A: Generally, no. All claims are processed in the orders in which they are received, with the exception of claims greater than \$999.00 which must be notarized by a California public notary.