



# Safe Parking Program FAQ



## What is the Safe Parking Program?

The City of Long Beach Safe Parking Program (Program) connects those who shelter in automobiles with a location for overnight parking away from residential neighborhoods.



## Why is there a need to run a Safe Parking Program?

As of the 2022 Point in Time Count, 480 people were sheltered in their vehicles. The Long Beach City Council emergency proclamation of Jan. 10 tasks the City with reducing the number of people experiencing homelessness and increasing safety for people experiencing homelessness and the greater community. Bringing people into the Safe Parking Program is a vital step in increasing safety, building trust and, ultimately, offering services that lead to long term or permanent housing. If this additional site became operational, the City's Safe Parking Program has the capacity to reach 14% of people in the city who are sheltered in vehicles.



## Where are the Safe Parking Program sites in the city currently?

The City's Safe Parking Program currently offers 15 overnight parking spaces at the Multi-Service Center and 50 overnight spaces at the Queens Way site.



## Why did the City of Long Beach add the Queens Way site as a safe parking site?

The Queens Way location provides sufficient space for 50 cars while providing Program participants with privacy. It is not in a residential area and does not impact special events, nearby businesses or activities associated with the Queen Mary.



## How long will the Queens Way safe parking site operate?

The Queens Way site will operate March 20 through May 21, 2023. The City will be working to identify additional sites for the remaining months of 2023.



## Will people at the Safe Parking site come and go throughout the day?

The Queens Way site is open daily from 5 p.m. to 8 a.m. Program participants leave by 8 a.m. each day and are allowed to enter at 5 p.m.



## What services are available at the Queens Way Safe Parking site?

The location provides two security guards and Homeless Services Bureau staff on site who connect clients with services, such as but not limited to referrals to year-round shelter programs and screening for housing programs, as well as offer housing-focused case management.

There are also portable restrooms, hand washing stations and a pet relief area.



## Who operates the Safe Parking sites?

The City of Long Beach Homeless Services Bureau operates both the Queens Way Safe Parking site and the Multi-Service Center Safe Parking site, bringing in outreach workers and case managers each evening as well as security.



### How do people access the Safe Parking Program?

People interested in participating in the Program must first receive a referral from the MSC, located at 1301 W. 12th St., or through outreach, including the Mobile Access Center (MAC). To view the MAC schedule visit [longbeach.gov/homelessness](http://longbeach.gov/homelessness).



### How is the Safe Parking Program related to the City of Long Beach local homelessness emergency?

On Jan. 10, the Long Beach City Council proclaimed a local homelessness emergency and the Safe Parking Program supports the City's emergency response efforts.



### How can I learn more about the City's emergency response efforts?

For more information about the City's homelessness emergency response efforts, including how you can get involved, visit [longbeach.gov/homelessness](http://longbeach.gov/homelessness)