

**TITLE:**                    **AMBULANCE OPERATOR**

**DEFINITION:**        Under general supervision, provides basic medical care and transport of the ill and injured as an Emergency Medical Technician.

**EXAMPLES OF DUTIES:**

- Transports patients to hospitals or other emergency care facilities;
- Responds to emergency medical calls for service including fires, accidents and other emergencies;
- Operates an emergency vehicle to and from the scene of an emergency;
- Assists paramedics and other emergency medical personnel in providing emergency medical and health care;
- Monitors communications equipment to maintain contact with dispatchers and other fire personnel;
- Provides emergency medical care to the ill and injured within the scope of an Emergency Medical Technician;
- Transports patients to hospitals or other emergency care facilities;
- Assists receiving facility to obtain and record patients vital statistics and circumstances of emergency;
- Prepares electronic patient care reports for billing and other record keeping purposes;
- Operates within Federal, State, County, and City laws, regulations, and guidelines including the Health Insurance Portability and Accountability Act (HIPAA);
- Participates in training, public education, and station/equipment maintenance;
- Performs other related duties as assigned.

**MINIMUM QUALIFICATIONS:**

- Must be 18 years of age or older and High School graduate or equivalent
- A valid state of California Emergency Medical Technician Certificate;
- A valid Health Care Provider CPR card or equivalent;
- A valid California Motor Vehicle License;
- A valid California Ambulance Driver DMV Certification;
- Successful completion of Incident Command System 100 and 700 is required within six (6) months of appointment.

**KNOWLEDGE, SKILLS, AND ABILITIES:**

- Ability to safely and effectively operate an emergency vehicle;
- Ability to handle a high volume of emergency calls with tact and good judgement;
- Ability to lift and carry heavy objects, including moving and transporting patients;

- Willingness to work any shift assignment including weekends, holidays, overtime, and 12 hour or 24-hour shifts.

**HISTORY:**

Established:	06/29/2005
Revised:	09/11/2020