

## City Resources

### Housing Assistance

#### ***Long Beach Emergency Rental Assistance Program***

*Available for undocumented residents – information available on website in Spanish, Khmer and Tagalog*

- The Long Beach Emergency Rental Assistance Program (LB-ERAP) is designed to assist income-eligible tenants (renters) and landlords who have experienced financial loss or hardship due to COVID-19 through rental assistance.
- LB-ERAP was established to provide assistance exclusively to landlords and tenants in Long Beach and is separate from the State's rental assistance program. Applicants should not apply to the State program if the unit for which they are seeking assistance for is located in the city.
- LB-ERAP will help income-eligible tenants pay rent and utilities, both for past due bills and future payments. The program will prioritize assisting lower-income tenants who have been unemployed for 90 days or more and who are at risk of housing instability.
- All program materials, including program eligibility, can be accessed online at [longbeach.gov/rentalassistance](https://www.longbeach.gov/rentalassistance). This webpage is available in Spanish, Khmer and Tagalog.
- **The application period will remain open until all funding is exhausted. For questions or updates about applications, please visit the [application portal](#) or call the LB-ERAP Information & Support Line, hosted by Yardi Systems, the City's program partner, support is available in English and Spanish, at (833) 358-5372 from Mon. – Fri., 8 a.m. to 6 p.m.**

#### ***Affordable Housing Developments that May Have Openings***

**For a list of affordable housing units in Long Beach, please click:**

<https://www.longbeach.gov/globalassets/lbds/media-library/documents/housing--neighborhood-services/affordable-housing-list-2021>

These properties are primarily privately owned, so the City does not have information on vacancies or required application processes. You are encouraged to contact each individual property to find out about pricing and availability.

## ***Right to Legal Counsel for Tenants***

The City has dedicated new funding to support right to legal counsel and rental assistance to Long Beach renters through the Stay Housed LA County Program. This program provides first-come, first-served legal services and short-term rental assistance to income eligible tenants.

Resources include:

- Tenant outreach and education to inform renters of their rights and services offered through the Stay Housed LA Program.
- Access to related support services to help individuals and families falling into homelessness

**For more information, please visit the Stay Housed LA website at:**

**<https://www.stayhousedla.org/> or for immediate assistance in English and Spanish call: (888) 694-0040. For all other languages, call (833) 225-9415.**

## **Section 8**

The Housing Authority of the City of Long Beach (HACLB) administers the City's Rental Housing Assistance Programs, including Section 8 vouchers. These Assistance Programs are designed to provide financial and technical assistance services to low-income, elderly, and disabled residents of Long Beach so they can live with dignity in decent, safe, and sanitary housing conditions.

Currently HACLB, in partnership with more than 2,600 property owners, assists over 6,800 households that lease units in the City of Long Beach, through various programs.

HACLB also provides special supportive services to families through the Family Self Sufficiency Program and Homeownership Programs. These programs provide financial and literacy training, the development of escrow accounts, career and academic guidance, and resource referrals. Job training is also provided through a partnership with the City's Workforce Development Bureau to further assist in the transition of our families to economic self-sufficiency and finally homeownership.

***CURRENTLY, THE HOUSING CHOICE VOUCHER (SECTION 8) WAITING LIST IS CLOSED.***

For more information, please feel free to visit the website: <https://www.longbeach.gov/haclb/>

**The Housing Authority is resuming in-person appointments for a limited capacity at: 1500 Hughes Way, #A-150, Long Beach, CA 90810. For more information, please call: (562) 570-6985.**

## Utility Assistance

### ***Department of Energy Resources***

The Long Beach Energy Resources Department (LBER) provides a 20% discount on the monthly gas bill for eligible households, payment arrangement plans and a utility users tax exception program, as well as, additional discounts for seniors and disabled customers.

- **For more information, please visit the website at:**  
<https://www.longbeach.gov/utilityservices/billing-and-payments/utility-assistance/> or call: (562) 570-5700

### ***To directly apply, please see below:***

Download/Print applications are available in [English](#) and [Spanish](#) or you may apply online at: <https://forms.longbeach.gov/Forms/GasDiscount>. **You may also obtain an application by calling (562) 570-2068.** Applications should be returned to the address listed on the application.

### ***Long Beach Water Department***

Long Beach Community Action Partnership (**LBCAP**) is partnering with the Long Beach Water Department to provide direct financial assistance to help families **currently living in low-income households** offset the cost of their water bills accumulated during the COVID-19 pandemic.

### ***Qualified Long Beach Water Department (LBWD) customers may receive:***

- A one-time \$200 benefit
- Paid to LBWD and credited directly to your account
- Program funding is limited and distributed on a first come first served basis

### ***Who is eligible (must meet all three requirements):***

- Residents with a Long Beach water bill in their name AND
- Households meeting income eligibility requirements ([View 2021 Federal Poverty Guidelines](#)), AND
- Households negatively impacted by COVID-19

**To see what programs you may qualify for, please visit the website at:**

<https://lbwater.org/waterbillprogram/> or call: (562) 216-4614

## Homeless Services

If you or someone you know is currently experiencing homelessness or is at risk of homelessness, please visit the Multi-Service Center (MSC):

1301 W. 12th Street  
Long Beach, California 90813  
Phone: (562) 570-4500  
Street Outreach Hotline: (562) 570-4MSC

- The MSC provides the following services to individuals and families experiencing or on the brink of homelessness: outreach services, intake and assessment services, case management, as well as referrals to shelters and other social service programs.

Long Beach Multi-Service Center Hours of Operation	
Day of the Week	Hours (Note: The MSC is closed from 12:00 p.m. - 1:00 p.m daily)
Monday	8:00 a.m. - 4:00 p.m.
Tuesday	8:00 a.m. - 4:00 p.m.
Wednesday	8:00 a.m. - 4:00 p.m.
Thursday	8:00 a.m. - 2:00 p.m.
Friday	8:00 a.m. - 4:00 p.m.

## Jobs, Business Support & Economic Development

### *Business and Worker Resources*

For COVID-19 business and worker-related support, contact the Business Hotline and Call Center, **(562) 570-4BIZ (4249)**, Monday through Friday, from 8 a.m. - 5 p.m. City staff will respond to voicemails made after business hours within 24 hours.

- **Business Resources:** <https://longbeach.gov/economicdevelopment/covid-19-business-support/business-resources/>
  - BizCare mobile pop-ups are available to all Long Beach small businesses and are focused on businesses in communities that have been most impacted by the pandemic. The pop-ups provide business owners or their representatives with free one-on-one, in-person support to complete local, non-profit, state, and

federal grant applications free of charge. Businesses are provided community resources, such as loans and free technical assistance. Multilingual translation services are available on-site at each of the pop-ups.

<b>BizCare Pop-ups</b>		<b>Monday August 24, 2020 to Friday December 31, 2021</b>	
<b>DAY</b>	<b>LOCATION</b>	<b>ADDRESS</b>	<b>TIME</b>
<b>MON</b>	Admiral Kidd Park	2125 Santa Fe Ave	9am-4pm
<b>TUES</b>	Michelle Obama Library	5870 Atlantic Ave	9am-4pm
<b>WED</b>	Michelle Obama Library	5870 Atlantic Ave	9am-4pm
<b>NEW LOCATION ADDED! Opens July 7</b>		2640 E Anaheim St	9am-4pm
<b>WED</b>	The Corner Pop-up		
<b>THURS</b>	Mark Twain Library	1401 E Anaheim St	9am-4pm

- **Worker Resources:** <https://longbeach.gov/economicdevelopment/covid-19-business-support/worker-resources/>
  - The WorkPlace (Job Center) is open and is assisting Long Beach families, workers and small businesses affected by COVID-19. The Job Center is managed by Pacific Gateway Workforce Innovation Network.
  - **To contact Pacific Gateway, please visit the website:** <https://www.pacific-gateway.org/> or call (562) 570-3700.

# Additional Community Resources

## Legal Aid Foundation of Los Angeles (LAFLA)

LAFLA provides services related to:

- Eviction Defense / Housing (Organized by Area / City)
- Tenant Protections - Frequently Asked Questions (Organized by Area / City)
- Government Benefits
- Commercial Tenants
  - **For more information, call Legal Aid Foundation of Los Angeles at: (800) 399-4529 or visit [longbeach.gov/haclb/news/fair-housing-visiting-the-haclb/](https://longbeach.gov/haclb/news/fair-housing-visiting-the-haclb/)**

## Hunger Action LA

Hunger Action Los Angeles (HALA) works to end hunger and promote healthy eating through advocacy, direct service, and organizing.

Information about how residents can get food, money, housing, health care and access to other government programs and community services in Los Angeles County:

- [The People's Guide to Welfare, Health and Other Services](#)
- [The People's Guide to Welfare, Health and Other Services \(Spanish\)](#)

## Fair Housing Foundation

Fair Housing Foundation is dedicated to eliminating discrimination in housing and promoting equal access to housing choices for everyone. Some of their services include:

- Landlord & tenant counseling
- Rental counseling
- Outreach & education
  
- **Address:** 3605 Long Beach Blvd., Ste. 302, Long Beach, CA 90807
- **Phone numbers:** (562) 989-1206 or (800) 466-3247
- **Website:** <https://fhfca.org/>