



## Director's Message

As more people become fully vaccinated against COVID-19, we're excited to see our passenger numbers growing to more than 50% above pre-pandemic levels. Keep reading below to learn about our new webpage for Hawaii travel, as well as an update on the City's Globemaster Corridor Specific Plan, voluntary carbon offsets, construction photos and our business partner spotlight. - Cynthia Guidry

## New Hawaii Webpage and Service

We launched a new page that details our nonstop flights to Hawaii on our website. Travelers can visit [www.lgb.org/hawaii](http://www.lgb.org/hawaii) to learn about our award-winning Airport, amenities, flight schedules, COVID-19 testing information and links to tourist resources.

Beginning June 27, Southwest Airlines will add another flight from LGB to Honolulu. Travelers will then have a total of five daily flight options via Hawaiian Airlines and Southwest Airlines to the Islands. Mahalo (thank you) for flying LGB!



LONG BEACH AIRPORT

[Home](#)[Travelers](#)[Community](#)[About Us](#)[Resources](#)[News & Media](#)

## LGB Business Partner Spotlight: Paradies Lagardère Retail

This month, we're introducing Jackie Harper and her team at Paradies Lagardère Retail. Jackie joined the retail team at LGB 13 years ago and daily utilizes all aspects of her vast retail career experience and knowledge of human resources and operations to manage the shops.

Q: Can you tell us about Paradies Lagardère Retail operations at Long Beach Airport?

A: Since the end of 2012, there has been a beautiful retail shop in each concourse - CNBC in the south concourse and 562 Experience/Long Beach Business Journal in the north concourse. The north shop has a distinctive style that reflects the Long Beach area and complements the concourse. Our shops are designed to provide the travel essentials that LGB customers need.

In addition to snacks, magazines and beverages, we have an assortment of souvenir merchandise and other convenience items that our customers request. Fun facts: Our top selling item is water (all types)! Peanut M&Ms are the top selling candy. The bestselling magazine is People. And our customers love anything with the California bear/flag graphic as their favorite souvenirs.



Paradies Lagardère delivers retail and dining experiences in more than 100 airports across North America, and within the company LGB is known as one of the most beautiful airports and a very nice place to visit!

Q: How has COVID-19 affected your business?

A: Like other businesses, we are thrilled that the worst of COVID-19 is behind us. We truly missed all the passengers and customers that we didn't see during this very difficult and unique time. One of our shops remained open throughout 2020 and into the early part of 2021. Fortunately, we were able to maintain a certain level of associates who were extremely flexible and adapted to serve our customers. None of us had ever seen such quiet times in the airport. We're pleased that more and more passengers are now flying LGB due to the additional flights and new destinations.

Q: What do you like best about being part of the LGB community?

A: Without a doubt, the people and the working environment make Long Beach Airport the best! It's the perfect size to get to know employees from all aspects and the environment is perfect with its ease of accessibility and open-air concept. LGB passengers are extremely friendly and in good moods due to the efficiency and the beauty of the airport. Our working environment must be one of the most pleasant in Southern California - it's congestion free with open-air spaces and has a rich aviation history.

Q: Anything else that you'd like to share with your fellow LGB business partners?

A: My associates and I truly appreciate how helpful the airport staff and management are; they provide support and information whenever requested. We like getting to know the diverse airport employees who visit our shops.

We're grateful to our customers who support our ongoing "Treat Our Troops" program, which benefits veterans locally. Customers can purchase snacks and personal care items in our shops and donate them directly to the Long Beach Veterans Hospital. Thanks to the generosity of our customers, our team delivered \$175,000 worth of donated items to the VA Hospital in 2019! We hope to be able to visit the veterans soon and let them select an item from our basket filled with recent donations. Our customers' generosity continues to amaze us, and we truly thank them on behalf of the veterans who sincerely appreciate and enjoy their donations!

## TSA Extends Mask Mandate

I'm sure you've heard about changes in face mask guidance, especially for those who are fully vaccinated, but I want to reiterate that per the Transportation Security Administration (TSA) Security Directive, all individuals are required to wear a well-fitted face covering while at the Airport. TSA's initial face mask requirement went into effect on February 1 with an expiration date of May 11 and has since been extended through September 13.

## LGB Celebrates AAPI Heritage Month

May is Asian American and Pacific Islander (AAPI) Heritage Month, and we had the pleasure of recognizing Katherine Cheung and Hazel Ying Lee via our social media. During the early days of aviation, Katherine defied both racial and gender bias to become the first licensed Asian American female pilot in the United States. Hazel was the first female Chinese American pilot to fly for the U.S. military. She was one of 38 Women Airforce Service Pilots (WASPs) who died in service during World War II. Today, we salute Katherine Cheung for paving the way for female pilots and Hazel Ying Lee for her sacrifice in service to our country.



Katherine Cheung



Hazel Ying Lee

## Seen at the LGB Scene

This year, the Long Beach Pride celebration was held virtually, and we showed our support on May 16 by illuminating our historic terminal in rainbow colors. Click [here](#) or visit our social media channels to see a time-lapse video with all the colors aglow!



A variety of new graphics, including messaging on our Gate Information Display Systems and column wraps, were recently installed in the concourse to promote The Good Traveler program. This nonprofit program allows our passengers to voluntarily offset the carbon emissions of their trip. When travelers choose to buy a carbon offset from The Good Traveler along with their plane ticket, they fund projects around the country that restore the climate balance. And by scanning the QR code displayed on our new graphics, it's even more convenient to offset emissions from plane travel.

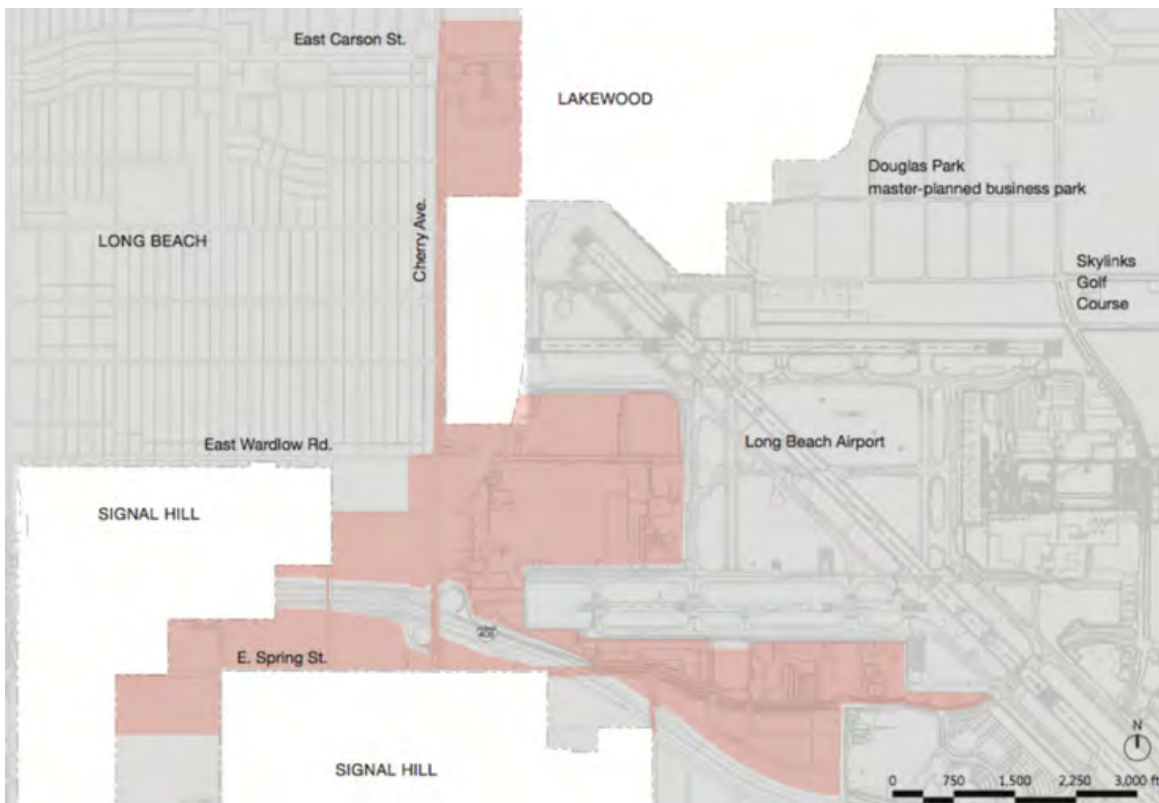


Our Maintenance team recently repainted approximately 30 "This Drains to Ocean" signs near storm drains around the airfield. Despite widespread efforts, urban runoff is still the largest source of pollution to Southern California's coastal waters. Sampling data from stormwater provides important information on the types and amounts of pollutants present in the runoff water. During fiscal year 2021 testing at the Airport, all samples tested below thresholds and most of our results were below even laboratory detection limits!



## Globemaster Corridor Plan Moves Forward

Long Beach City Council recently voted to move forward with the Globemaster Corridor Specific Plan (GCSP) that will guide development of 437 acres for the former Boeing C-17 manufacturing facility and nearby areas. The GCSP aims to stimulate economic development and job growth in the area highlighted on the map. In addition, the GCSP includes an Airport land use district (AP District) created to unify the land use regulations for the western and southern areas of the Airport covering properties on the designated airfield and adjacent properties under Airport control. The AP District will include land use and development standards to reflect aeronautical operations and aviation-related uses approved by the Airport. The Globemaster Corridor Specific Plan's vision represents Long Beach's transition from more traditional manufacturing jobs to a diverse mix of industries, including a strong aerospace sector. The City's Development Services Department predicts that we could start to see new companies employing thousands of people as soon as calendar year 2022!



## New SIDA Training Program Underway at LGB

We're proud to announce the Airport Security Division recently rolled out a new Security Identification Display Area (SIDA) training program. Every year airports throughout the country face real-world and credible threats to civil aviation. Unlawful acts against aviation are unfortunately far from a new paradigm. The rules and procedures presented in our new training program are essential to preventing unauthorized access to restricted areas and minimizing the potential for unlawful activities. This program is offered to those seeking new or renewal SIDA access to restricted areas at LGB and is administered either online or in a classroom setting. For details about the process to request SIDA credentials, visit the Airport Badging page on our [website](#).

## Pink Moon Over LGB

We're privileged to have fans who continually engage with us via social media and, occasionally, we're able to highlight their amazing photos and video. A spectacular video of a plane heading to LGB during the last Pink Full Moon was captured by one of our Instagram followers, @pxl8photography. Enjoy [this video](#) that we shared on our social media and follow @LGBAirport on [Facebook](#), [Twitter](#) and [Instagram](#) for more great images!



## Construction Update

We reached another milestone with the construction of our new Ticketing Lobby as part of our Phase II Terminal Improvement Program. The new steel roof decking installation has been completed and it looks great! Focus now turns to electrical and mechanical infrastructure. With the exterior construction of the new Consolidated Baggage Inspection System (CBIS) building complete, we're concentrating on interior elements. Installation of electrical and information technology conduits, security and fire alarm systems and the baggage handling conveyor continues to move forward, in preparation for delivery of new screening machines and associated equipment. Phase II is really taking off - enjoy this [time-lapse video](#) to see its impressive progress!



*Ticketing's roof decking installation*



*Raising the roof on the new Ticketing Lobby*



*Pavement placement underway*



*CBIS Baggage Handling System (BHS) installation*

We're making significant progress with our Taxiway B Improvement Project. Last month, pavement of a large portion of Taxilane E1 and a new perimeter road, between the former Taxiway B and the new Taxiway E, was completed. We also moved forward with the first of two coats of airfield striping, installation of airfield lighting and signage, and placement of hydroseed. Subsequently, the intersection of Taxiway J is expected to be closed for approximately one month while the Taxilane E1 tie-in work and final striping is completed.



*Paving future Taxilane E*



*The new perimeter road is paved*

## Virtual Plane Pull Event to Support Special Olympics

Join Special Olympics Southern California (SOSC) on a two-week journey, August 14 to 29, and build balsa wood planes to support SOSC athletes. While they hope to get back to an in-person Plane Pull event next year, organizers invite you to take to the air and join their plane building contest this year! Register as an individual or create/join a team. Each registered individual will receive plane-building materials to enter the competition. Every dollar raised through this event will help fund Special Olympics programs in our community and enrich the lives of athletes with intellectual disabilities. Visit [www.sosc.org/planepull](http://www.sosc.org/planepull) for more details, then get READY, SET, FLY!



## April Commercial Flight Activity

The uptick in our commercial travel activity is reflected in last month’s statistics. Long Beach Airport served 160,969 passengers in April 2021. Airline passenger traffic at LGB increased 2455.5% in April 2021 compared with the same time in 2020, and decreased 45.8% when compared with the same pre-pandemic period in 2019. Total air cargo carried by aircraft, both inbound and outbound, decreased 8.7% in April 2021 compared to the same time the previous year; 1,092 tons passed through LGB in April 2021.

### Commercial Flight Activity Report April 2021

	April 2021	April 2020	% Change	April 2019	% Change	YTD 2021	YTD 2020	% Change	YTD 2019	% Change
<b>Passenger Traffic</b>										
Enplanements	80,384	3,231	2387.9%	148,927	-46.0%	184,810	352,471	-47.6%	552,262	-66.5%
Deplanements	80,585	3,068	2526.6%	148,014	-45.6%	183,584	354,449	-48.2%	550,330	-66.6%
<b>Total Passenger Traffic</b>	<b>160,969</b>	<b>6,299</b>	<b>2455.5%</b>	<b>296,941</b>	<b>-45.8%</b>	<b>368,394</b>	<b>706,920</b>	<b>-47.9%</b>	<b>1,102,592</b>	<b>-66.6%</b>
<b>Total Air Cargo (Tons)</b>	<b>1,092</b>	<b>1,196</b>	<b>-8.7%</b>	<b>1,655</b>	<b>-34.0%</b>	<b>4,053</b>	<b>5,606</b>	<b>-27.7%</b>	<b>6,823</b>	<b>-40.6%</b>

## Red Cross Blood Drive June 9

Long Beach Airport, in partnership with the American Red Cross, will host a blood drive on Wednesday, June 9, from 10 a.m. to 4 p.m., in the Historic Terminal Event Space. Visit [RedCrossBlood.org](https://www.redcrossblood.org) and enter Sponsor Code LBAirport to schedule an appointment or call 1.800.RED.CROSS (1.800.733.2767). Family and friends are welcome to donate blood too!



